

# Bed Bug **Help Program**

The Windsor-Essex County Health Unit and Citizen Advocacy are offering a new bed bug program in homes for persons with disabilities and seniors. To qualify for the program you must be:

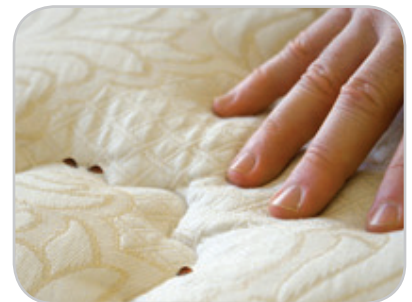


- **A resident of Windsor or Essex County.**
- **Renting or leasing a unit from a landlord from the private sector.**
- **A person with a disability or a senior.**
- **In financial need: household income must fall below Low Income Cut-off's (LICO).**

A worker from Citizen Advocacy 519-966-5010 will assess the unit with the individual(s) to determine if there is in fact an infestation taking place, and assess any relevant psychosocial issues client is experiencing.

## **If the presence of bed bugs is confirmed:**

- Citizen Advocacy will then contact the landlord, superintendent, or property manager for participation in the program.
- Institute an Integrated Pest Management (IPM) program, with emphasis on awareness and prevention.
- Consider requesting that tenants report they are moving into a new premise.
- Consider acknowledging to potential tenants before leasing units that bed bugs have been identified in the building and an IPM program is in place.
- Encourage tenants or guests to report bed bugs and keep records of bed bug or other pest complaints on site in a log book.
- Respond quickly to all complaints.
- Refer to tenants and guests to the appropriate support agencies (e.g., medical, mental health, financial, and social services) for help if necessary.
- Obtain the services of a licensed pest management company with experience in managing bed bugs using IPM principles. Request tenants follow instructions from the pest management company.
- Provide information on how to properly remove bed bug infested furnishings to prevent the spread of bed bugs along hallways and in elevators and to ensure use of proper disposal methods.



## **FOR MORE INFORMATION CONTACT:**

**Citizen Advocacy 519-966-5010**

**[www.citizen-advocacy.ca](http://www.citizen-advocacy.ca)**